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USEFUL INFORMATION

OWNERS CLUB

The Owners Club is a completely independent organisation run for the benefit of the caravan owners. They have numerous rallies during the year in various parts of the country. Apart from the friendliness and companionship the Club generates it is also actively engaged in charity work for those less fortunate than ourselves. The address of the Secretary of the Owners Club can be obtained from the Swift Group website.

**SPARES AND AFTER SALES
CUSTOMER CARE**

A catalogue of spare parts are available through our Swift Group Dealer Network, from door catches through to spare wheels. Please note, all parts enquiries must be directed through your dealer, as the Swift Group does not operate a direct retail service.

We endeavour to supply parts for vehicles up to 8 years old. If the original part is no longer available your dealer should be able to source a suitable alternative.

Note: Please remember to quote chassis number when ordering any items from your dealer.

REPAIR FACILITIES

Should you be unfortunate to encounter damage to your vehicle, we have a number of approved workshops and dealerships with workshop facilities to undertake such repairs. Details of which can be found via our website: www.swiftgroup.co.uk/find-a-dealer

The enjoyment of caravanning can be greatly enhanced by membership of one or more of the various caravanning, motoring and holiday clubs. Here are some useful addresses:

CARAVAN CLUBS

The Caravan Club,

East Grinstead House,
East Grinstead
West Sussex, RH19 IUA

Tel: 01342 326944
www.caravanclub.co.uk

The Camping and Caravanning Club,

Greenfields House,
Westwood Way,
Coventry,
West Midlands.

Tel: 024 7647 5448
www.campingandcaravanningclub.co.uk

MOTORING ASSOCIATIONS

Automobile Association (AA)

Fanum House,
Basingstoke,
Hants. RG1 2EA

Tel: 08705 448866
www.theaa.co.uk
e-mail: customer.services@theaa.com

RAC Motoring Services

8 Surrey St.
Norwich
Norfolk
NR1 3NG
Tel: 01922 437 000
www.rac.co.uk

Green Flag National Breakdown

Tel: 0113 390 4000
www.greenflag.com

RBS Insurance

Churchill Cover
West Moreland Road
Bromley, Kent
BR1 1DP

TRADE ASSOCIATION

NCC

Catherine House,
Victoria Road,
Aldershot,
Hampshire, GU11 1SS

Tel: 01252 318251
www.thencc.org.uk
e-mail: info@thencc.org.uk

CRIS

HPI Equifax
Dolphin House,
New Street,
Salisbury,
Wiltshire SP1 2TB

Tel: 01722 411430/422422

CHANGE OF OWNERSHIP

NOTIFICATION OF CHANGE OF OWNERSHIP (for second owners only)

As the new second hand owner, please notify the Swift Group of the change of ownership by completing this page, detaching it and sending it to:

Customer Services Department
Swift Group Limited,
Dunswell Road,
Cottingham,
East Yorkshire,
HU16 4JX.

The transfer of ownership incurs an administration charge of £50 payable to 'Swift Group Limited'.

Upon receipt of your completed form, you will be contacted by a member of the Customer Services Team who will process your payment (please do not send payment with this form).

The form and payment must be received within three months from date of purchase. The transfer of the warranty will not come into effect until payment has been received.

Note: Warranties are only transferable providing the terms and conditions of the warranty have been met by the previous owner(s). Please see warranty information at the beginning of this handbook for full details. The 'Extended Body shell warranty' is a non-transferable warranty.

CHANGE OF OWNERSHIP

**DETAILS OF
CARAVAN:**

Model:

Chassis No:

**CURRENT
OWNER:**

Name:

Address:

Email:

Telephone:

Mobile:

Date of purchase:

**NEW
OWNER:**

Name:

Address:

Email:

Telephone:

Mobile:

Date of purchase:

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All Swift Group models have been certified by the National Caravan Council for compliance with stringent European Standards, British Legislation and industry set Codes of Practice specifically relating to health and safety issues.

The approval process covers the testing and inspection of critical areas of the product from fire safety, weights and dimensions, to gas, electrics and ventilation. Every caravan carries the "NCC Approved Caravan" badge.

The NCC also conduct unannounced inspections at the Swift factory to ensure continued compliance. NCC Approval gives you peace of mind that your caravan is legal and safe.



All Swift Group touring caravans are European Whole Vehicle Type Approved.

This is your assurance that these caravans meet all European regulations, and have been constructed and conform to approved standards of safety and manufacturing.

IMPORTANT CUSTOMER NOTICE

TOURING CARAVAN MODEL YEAR

The model year runs from 1st September to 31st August.

For example, the earliest a 2013 model would be registered under the Caravan Registration Identification Scheme (CRiS) is 1st September 2012.